

1. Survey on Multicultural Living in Tochigi City

Tochigi City is working on creating a community where Japanese and foreign residents can better understand and respect each other's cultures and ways of thinking, and live together in harmony.

To help guide these efforts, the city will be creating the Tochigi City Multicultural Coexistence Promotion Plan this year.

As part of the planning process, the city is conducting a survey of both Japanese and foreign residents to better understand their views and current situations.

For foreign residents, the survey covers topics like work, daily life, education, and opportunities for interaction.

Anyone aged 12 and up who lives in Tochigi City is welcome to respond.

You can take the survey using your smartphone or computer by scanning the QR code on the city website or flyers.

The deadline to respond is August 31, 2025.

Your answers will help us promote multicultural living in the city.

Please tell your friends and coworkers about the survey so that more people can take part.

Thank you for your cooperation!

2. Disaster Preparedness: Floods and Landslides

Disasters aren't a matter of if—they're a matter of when.

To protect yourself from floods or landslides, it's important to know when to evacuate, and that means gathering information early.

It's best to have more than one way to get updates when something happens.

Your smartphone will automatically receive emergency alerts, such as evacuation orders or earthquake warnings, from the national and local governments.

You can also check evacuation and disaster updates on Tochigi City's website, as well as on X (formerly Twitter), Facebook, and the official LINE account.

TV and radio are also useful for tracking typhoons or heavy rain in advance.

Tochigi's community radio station, FM Kurara 857, can be downloaded and listened to on your smartphone.

During a disaster, it broadcasts updates about damage, evacuation instructions, and more.

You can use it to check where to go and what to do.

There are many types of disaster information, but one of the most important is the Evacuation Alert Level issued by the city.

If Level 4 is announced, everyone in dangerous areas should evacuate immediately.

If you have small children or elderly family members, start evacuating earlier—at Level 3.

Be sure to remember that these alert levels are designed to help you know if and when you need to evacuate.

3. Earthquake Safety at Home

Strong shaking during an earthquake can cause furniture or appliances to fall, leading to serious injuries and making it hard to evacuate.

To protect yourself and your family, start with safety measures around your home.

Create a safe space in your house without heavy furniture where you can take shelter if needed.

Earthquakes during the night are especially dangerous, so avoid placing furniture in bedrooms—especially in rooms with children or elderly people.

Also, make sure hallways and exits like your front door are clear of items that could topple over and block your way out.

Secure tall items such as wardrobes, bookshelves, dish cabinets, refrigerators, and TVs using L-shaped brackets or support bars to prevent them from falling.

We never know when an earthquake will strike. A sudden jolt can take lives and destroy your daily life in an instant.

That's why taking action now is so important.

4. About the Live 119 Video Emergency Reporting System

In the event of a fire, sudden illness, traffic accident, or other emergency, dialing 119 within Tochigi City will connect you to the Tochigi City Fire Department's Dispatch Center. From there, you can call for a fire truck or ambulance.

However, in a real emergency, people often panic or find it difficult to calmly explain their location or the situation—especially in Japanese.

To help in these situations, the Tochigi City Fire Department has introduced a real-time video system called Live 119.

When you call 119 from a smartphone, Live 119 allows you to send video—like a video call—so the dispatcher can see what's happening as you explain.

This helps the dispatchers understand the situation more clearly and accurately, which allows them to offer better guidance, give first-aid advice if needed, and make sure the emergency response is fast and appropriate before help arrives.

If you call 119 from a smartphone, the dispatcher may ask you to turn on video if they feel it's necessary.

If asked, please cooperate.