

1. Full Implementation of the My Number Emergency Service

The My Number Emergency Service is a system that allows emergency personnel to view a patient's medical information by using the patient's My Number health insurance card, which is a My Number Card registered for use as a health insurance card.

Until now, when emergency responders arrived after a 119 emergency call, they had to ask for various types of information, including the patient's name, date of birth, regular hospital, and medications being taken.

However, in some cases, it was difficult for the patient, who may have been suffering from illness or injury, or for family members in a state of panic, to communicate this information accurately.

From now on, simply showing your My Number Card will allow emergency personnel to access accurate information about your medical history, prescription history, and hospital visit history.

By knowing this medical information, emergency personnel can use it to help decide which hospital to transport the patient to, provide treatment inside the ambulance, and prepare for immediate treatment upon arrival at the hospital, helping protect the patient's life.

If emergency personnel ask to see your My Number health insurance card, please cooperate.

2. Certificate Issuance Services at Convenience Stores

Income taxation certificates and tax payment certificates can be obtained using multi-copy machines installed at convenience stores. A My Number Card is required to use this service.

To obtain certificates at a nearby convenience store, follow these steps:

1. Prepare your My Number Card. You will need your 4-digit PIN number.
2. On the multi-copy machine inside the convenience store, select 'Government Services' and then 'Certificate Issuance.'
3. Set your My Number Card on the machine and enter your 4-digit PIN number.
4. Select the certificate you need and choose the number of copies. You can select resident certificates, seal registration certificates, and various tax certificates.
5. Insert the service fee into the multi-copy machine. Convenience store fees are 100 yen cheaper than fees at City Hall service counters.
6. Remove the certificate after it is issued.

Certificates available for issuance include the latest fiscal year and the previous two fiscal years.

This service is available to people who had an address registered in Tochigi City on January 1 of the requested fiscal year and who also currently have an address registered in Tochigi City at the time of the request.

Available convenience stores are Seven-Eleven, Lawson, FamilyMart, Mini Stop, and Aeon.

Service hours are from 6:30 a.m. to 11:00 p.m. At Aeon, the service is available only during store business hours.

3. Child and Childcare Support Contribution System

A new support contribution system called the 'Child and Childcare Support Contribution' began with the April 2026 health insurance premium payments, which are paid in May. This is a nationwide system in which companies and individuals pay an additional contribution together with health insurance premiums to support families raising children throughout Japan.

The government created this system to help fund measures against the declining birthrate, as Japan has recently been experiencing accelerating population decline and fewer births.

In Japan, everyone enrolled in health insurance must pay this contribution regardless of nationality. This includes people enrolled in employee health insurance associations, the Japan Health Insurance Association system, National Health Insurance, and the medical care system for the elderly aged 75 and over.

All generations share this burden, including people without children, single people, and elderly people.

This is not a tax. A small amount is added to health insurance premiums each month. The amount paid differs depending on a person's income and their type of health insurance.

For people working at companies, the contribution is added to monthly health insurance premiums and deducted directly from their salary.

The collected contributions will be used for expanded child allowances, childbirth and childcare support, childcare leave support, and childcare services.

Thank you for your understanding.